

Pre-book from SERP

The “Pre-book” API method enhances the booking process by updating the availability and pricing of the requested rate from SERP methods, eliminating the need to match rates between SERP and Hotelpage.

This feature is only available on RateHawk API Version 3.

Advantages for smooth booking experience:

Simplified search flow:



The method checks rate availability directly after the SERP request, removing the need for clients to compare rates between SERP and Hotelpage. A smart algorithm automatically handles rate matching.

Price flexibility Increase:



Businesses can use permissible price increases to adapt pricing strategies dynamically based on market conditions.

Optimized inventory management:



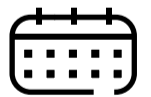
Early identification of unavailable rates prevents overcommitment and supports efficient inventory management.

Real-time rate adjustment:



Clients receive live updates on rate availability and pricing changes, keeping them informed before confirming bookings.

Improved booking success rates:




The prebook step enhances booking success by finding suitable alternatives and reducing failures.

Automated rate suggestions:




Partners do not need to perform manual rate matching as the system suggests alternatives automatically.

Integration guideline



Use the “Pre-book from SERP” API after SERP and before the “Order Booking Form.”

See documentation here: [Prebook from SERP](#)



No need to request Hotelpage or match rates manually.



During development, keep in mind:



Use the hash retrieved from the SERP response in the prebook request and book_hash in the Order Booking Form request.



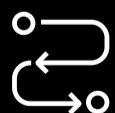
Handle errors such as no_available_rates or rate_not_found by initiating a new search request.



For questions or implementation tips, contact our API Support Team or Optimization Managers.



The price_increase_percent feature allows finding alternatives within a selected price range. Notify clients of price changes before booking if this feature is implemented.



Workflow sequence: Hotel Static → SERP → Prebook → Order Booking Form → Order Finish → Order Finish Status/Order Status Webhook → Order Information → Order Cancellation.